

OUR POLICY:  
SUSTAINABLE  
DEVELOPMENT,  
QUALITY,  
ENVIRONMENT  
AND SAFETY

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## VISION

INTRODUCE CLEAN AIR TO MAKE YOUR HOME A SPECIAL PLACE

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## MISSION

OFFER INNOVATIVE PRODUCTS AND DESIGN SOLUTIONS TO BRING THE COOKING EXPERIENCE TO A UNIQUE DIMENSION IN THE WORLD, CREATING A LONG-LASTING AND SUSTAINABLE VALUE FOR ALL STAKEHOLDER

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## VALUES

### COMPETENCES

- ~ Knowledge
- ~ Research
- ~ Dynamics

### FOCUS ON DESIGN

- ~ Aesthetics
- ~ Attention to detail
- ~ Unusuality

### OPENNESS

- ~ Multiculturalism

### INTUITION

- ~ Instinct
- ~ Entrepreneurship
- ~ Lateral thinking
- ~ Courage
- ~ Perseverance
- ~ Vision
- ~ Passion
- ~ A winning mentality
- ~ Ambition
- ~ Human Value
- ~ Trust
- ~ Change of mindset

## SUSTAINABLE BUSINESS

### GOVERNANCE

- ~ running an ethical and sustainable business capable of continually meeting the expectations of our Stakeholders;
- ~ strictly comply with the legislation applicable to our products / services and to our activities, as well as the requirements set from standards that the company has spontaneously subscribed to;
- ~ involving key stakeholders in value creation, bearing in mind Elica's moral and social responsibility towards the Planet and the local communities in which it runs its business;
- ~ promoting diversity, inclusion and well-being of its employees and associates.

### PRODUCT QUALITY

- ~ delighting our customers by offering them innovative, competitive, reliable and environmentally friendly products;
- ~ offering timely services to help build the loyalty of our customers and end users;
- ~ satisfying even the most secretive expectations of customers and consumers, involving them in the adventure of using the product.

### APPRECIATING PEOPLE

- ~ assigning employees at all levels objectives consistent with the priorities of our business;
- ~ enhancing skills and promoting teamwork;
- ~ rewarding initiative, merit and achievement.

### SAFETY AND ENVIRONMENT

- ~ "Safety First!" Target: „zero accidents”;
- ~ encouraging our suppliers continuously to pursue common goals to mitigate major safety risks and environmental impacts;
- ~ eliminating or minimising the impact of its operational activities potentially damaging to Health and Safety through dynamic risk assessment;
- ~ encouraging actively everyone to put forward proposals that help in the continuous improvement and achievement of the company objectives, promotion of a safety culture and the protection of the environment;
- ~ developing increasingly sustainable products using recycled or recyclable materials and energy efficiency, considering the environmental impact throughout their life cycle;
- ~ protecting the environment and reducing emissions through efficient use of energy carriers while striving to make an increasing use of renewable energy sources.

You can read the Policy at:

- ~ the HQ and at the production plants of Elica S.p.A. and Elica Group Polska Sp. z o.o.
- ~ Elica website [www.elica.it](http://www.elica.it)
- ~ the Quality, Environment and Safety Management System portal „Vittoria RMS” <https://elica.vittoriarms.eu>

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CAPITALE SOCIALE 12.664.560 INTERAMENTE VERSATO

AN ISO 9001 ISO 14001 ISO 45001  
CERTIFIED COMPANY



